

June 3, 2020

Dear Friends:

We hope this finds you in good health and spirit. The past few months have proven to be a challenge as we have worked to alter operations in ways that ensure the safety and health of our stakeholders and customers. Here is a brief update of recent changes we have implemented.

Our sales team members are able to arrange visits on a conditional basis when customers are following CDC recommendations at their businesses. Travel is being limited to regional customers within driving distance from our office locations, however, we expect to begin arranging flights by early July, so long as conditions are satisfactory. Social distancing and masks are standard practices which are allowing us to personally connect to ensure we are helping you to maximize sales and manage your product and inventory needs. As always, we continue to utilize cell phones and digital correspondence resources to leverage technology to keep up with the needs of our customers.

Our operations team is fully staffed and doing an outstanding job processing and shipping product orders in a timely manner from our Houston facility. We will continue to abide to the updates set forth by Federal & Texas health authorities.

Despite this pandemic, customers have remained positive, demonstrating a spirit of unity that is the backbone of our Nation. We are proud to partner with so many businesses and individuals who remain committed to persevering, even in these trying circumstances. Our hope is that this situation will run its course without any serious impact to you or the many families whose livelihood and support depend on staying healthy. *If there is anything we can do, please call us - it would be our honor to help in any way possible – now or in the future.*

At Your Service,

*Ben Lester*

Ben Lester

Sales Manager

Nitroset, LLC.